

Pediatrics Group in the Washington, D.C. Area

 60 providers, 12 locations

 Phreesia user since October 2016

Pediatrics Group Leverages Phreesia to Automate and Administer the ASQ®-3 Developmental Screening Tool

For nearly a decade, a pediatrics group based in Washington, D.C., manually administered the Ages & Stages Questionnaires®, Third Edition (ASQ®-3), a widely used screening tool to identify the potential of developmental delays in patients between the ages of one month and five-and-a-half years. Staff handed the lengthy paper forms to patients' parents or guardians, which they often had to finish during the exam. Providers then manually scored the completed ASQ®-3s and scanned the results into the electronic medical record. This time-consuming process caused providers to feel rushed during visits, especially if they were already running behind, and left the practice more prone to scoring errors.

In 2020, Phreesia partnered with Brookes Publishing, a leading provider of early childhood assessments, to deliver the ASQ®-3 to pediatric patients across Phreesia's network. The pediatrics organization, which had been using Phreesia since 2016, expanded its use of the platform to begin automatically administering, scoring and storing the results of the ASQ®-3. The practice now also leverages Phreesia's Patient Chat offering to send text messages to caregivers prompting them to complete the ASQ®-3 screening on their own device before arriving at the office. The resulting ASQ®-3 scores are automatically calculated and exported directly into the patient's electronic health record for physicians and staff to review prior to the visit. The automated process not only provides better ASQ®-3 screening reliability and consistency, it gives the pediatricians and staff more time during the visit to focus on patients and their families.

KEY RESULTS

60 days after full ASQ®-3 rollout:

1,195 patients screened

135% increase in ASQ®-3 screenings per month, compared to pre-Phreesia screening rate

22% of patients screened were identified with potential developmental delays in at least one domain

\$16.5K in total reimbursement from ASQ®-3 screenings

106% increase in revenue per month from ASQ®-3 screenings, compared to pre-Phreesia screening revenues

“We used to manually score the ASQ®-3, but now we're saving so much time since Phreesia is able to automatically score the screenings. The ASQ®-3 can take a while to complete, so it's great that Phreesia allows families to complete it earlier at home digitally, on their own device, instead of on paper in the office, which can cause delays or get lost. Everyone is very satisfied.”

— Pediatrician

ASQ®-3 is a registered trademark of Paul H. Brookes Publishing Co., Inc.



For more information, visit phreesia.com/asq3